



'the GATEWAY' Charter

the GATEWAY is an independent charity working with local voluntary and statutory organisations in Warrington. **the GATEWAY** and all of its tenants are committed to improving the quality of life of the people in Warrington by,

- Providing a joint 'first stop shop' giving advice, support, information and opportunities for all.
- Enabling the voluntary sector to work together, and in partnership with others, effectively and efficiently.

In order to achieve these aims we will:

- Work in genuine partnership with voluntary groups and other organisations to develop new and better ways to deliver services.
- Help provide access for Warrington people into a seamless, quality service of information, advice and support.
- Provide opportunities for, and support for volunteering where appropriate.
- Work together in ways which deliver good practice in areas such as,
 - Confidentiality
 - Referral systems
 - Employment practice
 - Health and safety
 - Equal opportunities
 - Anti-discrimination
 - Sustainability
- Seek to achieve quality standard marks such as the Community Legal Service Quality Mark.
- Share resources, information and equipment etc, where possible.
- Contribute financial resources according to the agreed framework, recognising differences in organisations ability to pay.
- Provide support to one another with areas of expertise.
- Take an active part in meetings and networks within **the GATEWAY**.